

# Capability Statement

*More than solutions, we develop relationships.*



## WHO WE ARE

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Jenlyn Solutions (SB, SDB, WOSB) excels in providing strategic leadership and execution, innovative tech solutions, digital infrastructure, cybersecurity, and enterprise solutions integration. We are a dedicated team of IT professionals committed to delivering innovative and effective technology solutions tailored to meet the unique needs of our clients. Founded on the principles of excellence, integrity and customer-centricity, we have built a reputation for being a trusted partner in the rapidly evolving digital landscape. We pride ourselves on our ability to adapt to the ever-changing demands of the tech industry while maintaining a steadfast commitment to quality and customer satisfaction.

## CAPABILITIES

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Our team of experts brings deep technical knowledge and industry experience, enabling us to deliver unique, innovative solutions.

### Strategic Execution & Leadership

- Strategic Planning
- Business Process Reengineering
- Information Governance
- Value and Risk Optimization
- Excellence Implementation

### Digital Infrastructure & Cybersecurity

- Change Management & Incident Planning
- Capacity & Performance Optimization
- System Installation & Configuration
- Networks & System Security
- Continuous Security Monitoring

### Innovative Tech Solutions

- Vision Realization
- Dynamic Development
- Seamless System Integration
- AWS Cloud Solutions
- Continuous Support & Evaluation

### Enterprise Solutions Integration

- Requirements & Architecture Review
- Platform Evaluation
- Component Integration
- System Implementation
- Efficient Budgeting Solutions

#### CONTACT INFORMATION:

Nga Pham, President  
nga.pham@jenlynsolutions.com  
<https://jenlynsolutions.com>

#### OFFICE LOCATION:

1919 Commerce Drive, Suite 465  
Hampton, VA 23666  
757.870.9610

## PAST PERFORMANCE

Supported the federal government as a subcontractor to SAIC under the LITES II and EAST 2 contracts.

- ✓ Managed, developed, and implemented a suite of Project Management tools for the NASA Engineering and Safety Center (NESC), streamlining project management workflows and significantly enhancing operational efficiency.
- ✓ Optimized tool integration and user workflow by addressing and resolving linking issues between project management systems, including the implementation of strategic updates and critical patches.
- ✓ Provided strategic, multi-faceted support to NASA's Web Services Office, optimizing project management and elevating collaborative efficiency through tailored solutions and advanced workflow enhancements.
- ✓ Partnered with cross-functional teams to address and resolve critical access challenges for users at the European Space Agency, ensuring uninterrupted login functionality and maintaining optimal productivity.
- ✓ Secured application integrity and operational reliability through the deployment of essential patches, while expertly managing and analyzing user-reported issues and service requests to uphold exceptional service levels and maximize user satisfaction.
- ✓ Revamped applications by researching stakeholder needs and developing a detailed roadmap, which led to the creation of a highly intuitive and user-friendly interface that exceeded customer expectations.

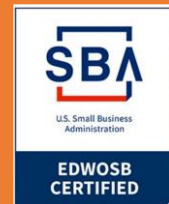
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**CAGE:** 7ZX27

**FEDERAL  
CERTIFICATION:**



## DIFFERENTIATORS

The key to our success is our people and the values that we share. At Jenlyn, we believe in professionalism, excellence, and collaboration. With these core values in mind, our focus is strictly on fostering a relationship with our clients. We understand that every client is unique, and we make it our priority to understand our clients fully to ensure all needs are met in our services. Our people have years of experience which allows us to deploy a broad range of expertise and deliver informed guidance. We have an immense commitment to quality assurance, so we ensure that our team maintains accountability in our deliverables. The high level of passion among our people motivates us to be attentive and rapidly respond to any changes that arise. We enforce security practices to protect our client's sensitive data as well as helping to adopt practices to make their organization safer. We have developed an environment that celebrates the sharing of knowledge through mentorship to our university interns and help foster their careers.

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